



More  
control.

Less effort.

Better  
results.



## Fuel Management Services (FMS)

Effectively managing environmental compliance and fuel inventory doesn't mean you have to do it all by yourself.

Gilbarco Veeder-Root's Fuel Management Services are powerful, web-enabled applications that provide greater control, less effort, and better results for environmental compliance, fuel management and equipment uptime. Limit compliance risk through 24/7/365 monitoring. Enjoy increased uptime and minimize service costs through remote diagnostics and resolution. Maximize profitability and efficiency through real time fuel data and loss analysis. Enjoy the increased value that experienced specialists can deliver through detailed analysis, continuous oversight and state-of-the-art infrastructure that is remotely monitoring tens of thousands of sites around the world today.

Backed by powerful, cost-effective technology and human expertise, FMS offers:

- > Environmental risk and compliance management
- > Fuel logistics and planning support
- > Site equipment monitoring and uptime
- > Fuel loss analysis and fuel inventory control
- > Managed maintenance programs
- > 24/7 access to critical information through [www.fmsonline.com](http://www.fmsonline.com) and toll-free help desk
- > Efficient data collection and web-based reporting
- > Compatibility with existing back office or ERP systems



## Environmental Compliance

- > Real-time Automatic Tank Gauge (ATG) based leak detection
- > Statistical Inventory Reconciliation (SIR)
- > Multi-day Inventory Reconciliation (state-specific)
- > Regulatory filings, permits and registrations
- > SARA Title III, Certificate of Financial Responsibility, monitoring plans, compliance manuals
- > 24-hour incident response, immediate emergency response and agency notification
- > NOV resolution, including contact with regulators and oversight of corrective actions
- > Hazardous waste tracking, manifest tracking, quarterly and annual report filing
- > Coordination and scheduling annual and periodic line/tank testing, surveys, training and Designated Operator program
- > Monitoring to track changing regulations and updates
- > Record keeping and maintenance of critical compliance data



## Fuel Inventory Control

- > Identifies losses by category: Blend, Meter, Chart, Inventory, Equipment, Delivery and more
- > Customized variance thresholds
- > Advanced tank charts
- > Customers are notified by E-mail or Web regarding variance sources, along with the recommendation for resolution of the variance
- > 24x7 anywhere access to your variance information via a secure web-portal (reports, dashboards, online document access)
- > Real-time connection to the ATGs at site, enabling real-time response to critical events
- > All data archived and available on-demand, no hidden costs
- > Access to experienced fuel variance experts for advice and solutions



## Fuel Logistics

- > Collect inventory and delivery information from one or hundreds of sites automatically per set schedules
- > Data available in multiple formats
- > Many data delivery options (email, online reports, FTP, web-service, etc.)
- > Support for data delivery to multiple carriers under one account
- > Poll any site on-demand, at any time
- > 24x7 anywhere access to your fuel information via a secure web-portal (reports, dashboards, online document access)
- > All data archived and available on-demand, no hidden costs



## Site Equipment Uptime

### ATG Alarm Management

- > Automatically receive all alarms from the ATG
- > Intelligent and customized filtering of alarms
- > Advanced alarm routing to multiple contacts
- > 24x7 remote diagnostics, troubleshooting and fix by qualified technicians
- > Manage contractor dispatch and performance
- > Respond better and faster to emergency events like fuel spills with the help of professionals
- > 24x7 anywhere access to your fuel information via a secure web-portal (reports, dashboards, online document access)
- > All data archived and available on-demand, no hidden costs.

### ATG Flow

- > Flow rates per fuelling position and grade
- > Set customized alerts on flow rate events (high flow, low flow, no flow, by number of fuelling positions, by grade, etc.)
- > 24x7 anywhere access to your flow rate information via a secure web-portal (reports, dashboards, online document access)
- > All data archived and available on-demand. No hidden costs



## Professional Services

### Managed Maintenance

- > 24x7x365 Help Desk Support and dispatching services
- > Detailed reporting/analytics of all service activities across network
- > Dedicated account manager and analyst
- > Ownership of the issue until resolved
- > All data archived and available on-demand. No hidden costs.

### Project Management

- > Management of contractor calls and payments
- > Out-of-scope repairs made quickly, often avoiding a separate service call
- > Quality, safety, training, and certification of Authorized Service Contractors (ASC) managed by Gilbarco
- > Simplification finances by consolidating all billing and backup documents so they come from a single source

For more information, contact your Gilbarco distributor, email [fms@gilbarco.com](mailto:fms@gilbarco.com), call (336) 547-5464 or visit [www.gilbarco.com](http://www.gilbarco.com)